# WHAT to EXPECT after YOU APPLY for FEMA AID



A FEMA Inspector will call you to schedule an appointment.



## DURING THE INSPECTOR'S VISIT

## Inspectors will...

- wear official FEMA ID badges.
- confirm your disaster registration number.
- review structural and personal property damages.

## Inspectors won't...

- · determine eligibility.
- · cost any money.
- ask for credit card information.
- take the place of an insurance inspection.

## BE READY TO...

## Keep your scheduled appointment.

- Appointments take 10-20 minutes, and you must be present.
- Contact your insurance agent, if you have insurance.



## Present these documents:

- · Photo ID: driver's license or passport
- · Proof of occupancy: lease or utility bill
- Proof of ownership: deed, title, mortgage payment book, or tax receipts

WITHIN
10 DAYS
AFTER THE
INSPECTOR'S
VISIT

## You will be sent a decision letter.

- If eligible for assistance, you will receive a check or an electronic funds transfer.
- A follow-up letter will explain how the money can be used.

## LOAN APPLICATION INFO

- You may receive a low-interest disaster loan application in the packet.
- You do not have to accept a loan but to remain eligible for other types of federal assistance, complete the application and return it.



